

communiqué

AUTUMN ISSUE | Newsletter | April 2019



TOWNSVILLE FLOODS

CGU Insurance Support



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Enhancements



MRA CHARITY IN PROFILE

Soldier On



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\$2,000 Gift Card



Welcome to the April issue of Communiqué

“ As ANZAC Day is almost upon us, we use this time to honour the memory of those gallant men and women who sacrificed their lives in service to their country. We encourage you to commemorate those who have served and sacrificed their lives in all wars, conflicts and peacekeeping operations. ”

Earlier this year the Defence Community, particularly the wider Townsville Community, were impacted by devastating floods. With this crisis came concerns about the recovery of residents' homes, possessions and the broader economic community. I'd like to extend my thoughts to all North Queensland members; and the Defence and Emergency Services personnel who worked tirelessly in restoring the community.

Protecting members assets is part of our mission. It's a timely reminder that the bank offers our members automatic 'flood cover' and 'new for old contents replacement cover' through our insurance partner CGU. Members can find out more about our insurance offering in this edition of communiqué and how we've helped some of our Townsville members.

I'd also like to extend a thank you on behalf of the Australian Military Bank to all who have donated to our four charity partners (Legacy, Mates4Mates, RSL Defence Care & Soldier On) via our Military Rewards Account.

The Military Rewards Account has made it easy for members to give back to the defence community by donating spare change. To date, we've generously donated over \$150,000 to these charities. In upcoming editions we'll be focusing on each of these amazing charities – this month we turn our attention to the fantastic work being done by Soldier On.

Finally wishing all those sailors, soldiers, airmen & airwomen selected to represent their service at the ADFAR carnival all the very best.

On behalf of the board, I'd like to thank you all for your ongoing support of Australian Military Bank.

Warm Regards,

John Brooks
Chairman

Townsville Floods

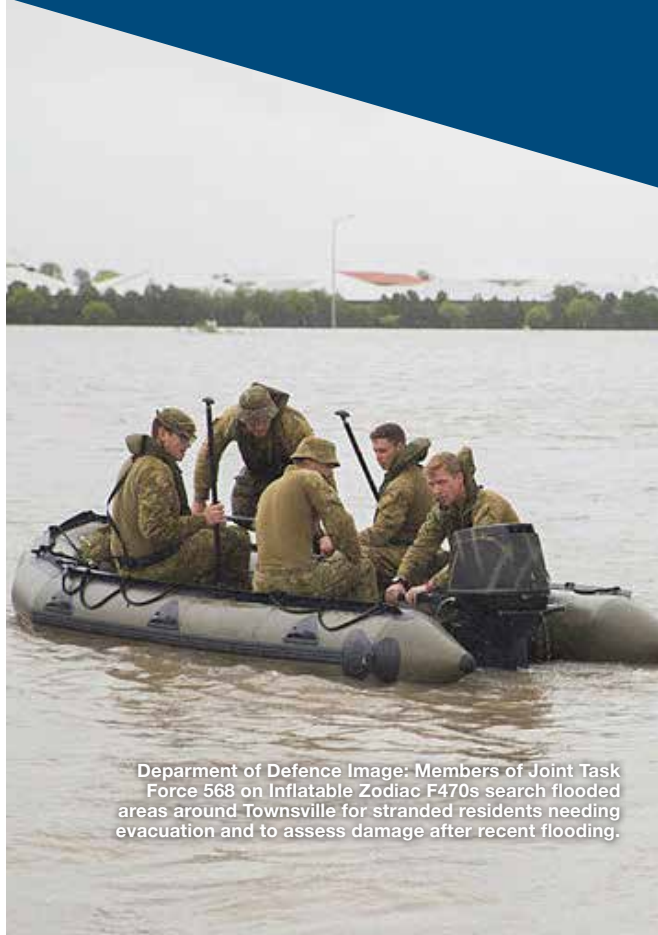
In February, Townsville experienced one of the most severe floods the town has seen. Our thoughts continue to be with our North Queensland members, the Defence Community and the wider Townsville Community who were impacted by the devastating floods.

The Queensland Government established a community 'Recovery Centre' at Townsville Stadium to provide financial assistance and support services to local residents impacted. We're pleased to know that our general insurance partner CGU had a presence at the recovery centre, handling all members claims. To date, our members have made a number of claims across both property and motor.

Furthermore, for those experiencing financial hardship, please contact us directly to discuss your options at service@australianmilitarybank.com.au

For any further information around our insurance products, please visit the following australianmilitarybank.com.au/insurance/home-insurance

Insurance issued by Insurance Australia Limited ABN 11 000 016 722 trading as CGU Insurance (CGU). In arranging for this insurance, Australian Military Bank acts under its own AFSL and under an agreement with CGU. Any advice is general advice only and does not take into account your personal circumstances. You should consider the relevant Product Disclosure Statement available at australianmilitarybank.com.au to see if this product is right for you.



Department of Defence Image: Members of Joint Task Force 568 on Inflatable Zodiac F470s search flooded areas around Townsville for stranded residents needing evacuation and to assess damage after recent flooding.

Home Loan Campaign

Great news! We're excited to announce the launch of our new Home Loan Campaign.

We've partnered with Flight Centre to offer eligible members a \$2,000 travel gift card to enjoy on us.

To be eligible, you have to:

- Apply for a Home Loan (excluding Home Equity Loans and Construction Loans) between 1 April 2019 and 30 June 2019 – minimum loan amount \$250,000;
- Ensure the eligible Home Loan is settled prior to 31 August 2019

For full T&C's visit us at australianmilitarybank.com.au/getaway

We also offer a competitive Travel Insurance product. From lost luggage to medical emergencies, with Travel Insurance from our insurance partner CGU you'll be covered should the unexpected occur. Some benefits include:

- A range of plan options to suit your needs; including international, domestic and cancellation only plans;
- Cover for medical emergencies, cover for cancelled or rescheduled travel and cover for luggage and travel documents.

To find out more about our Travel insurance product, please visit australianmilitarybank.com.au/insurance/travel-insurance

Enjoy a getaway on us!

Switch or take out a new Home Loan and celebrate with a **\$2,000 Flight Centre Gift Card***

*Min. loan \$250,000. Apply by 30 June 2019 and fund by 31 August 2019.
For full T&Cs, please visit www.australianmilitarybank.com.au/getaway



📍 Apply in branch

💻 australianmilitarybank.com.au/getaway

☎ 1800 739 347



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Online Banking Enhancements

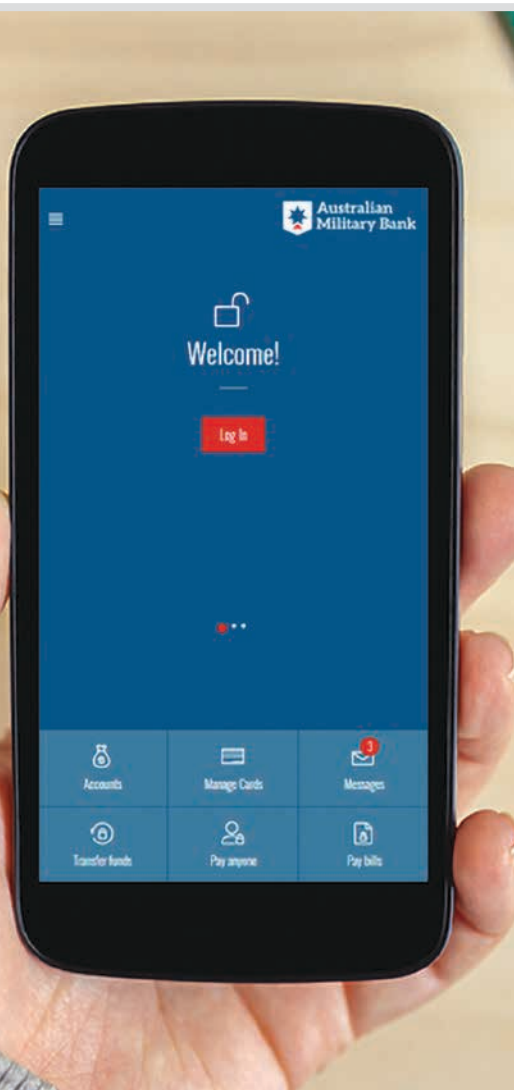
We're excited to release new enhancements to our Online Banking Services.

Most recently, in both Internet and Mobile banking we've released:

- The ability to customise/edit account names.
 - For Internet Banking, simply select the product from your home screen and an edit icon will appear against the current account name.
 - For Mobile Banking you can do this once you have selected the specific account from the accounts tile.
- The ability to view the 'advance amount' of a loan account.
 - For Internet Banking, this will appear in the right-hand column for all loan products.
 - For Mobile Banking, this will appear in your account details section (red icon) for each loan product held.
- The ability to review 'pending' transactions in Mobile Banking.

These enhancements are the first of many to be released over the coming months. If there are any suggestions you have on how we can improve our Online Banking services, please email us at service@australianmilitarybank.com.au.

Mobile Banking Applications, please email us at service@australianmilitarybank.com.au.



Military Rewards Charity in Profile: Soldier On

Our charity partner, Soldier On, is a not-for-profit veteran support organisation delivering a range of services to contemporary veterans, those who have served since 1990 onwards, service personnel and their family members.

Soldier On provides services to the Defence Community in three key areas: social and sporting activities, employment and education and psychological support, both face to face and from offices around Australia.

Whether their participants need to access services in one or all three areas, Soldier On staff are there to help them connect with others and to secure their futures.

To find out more about Soldier On's services, visit soldieron.org.au



We'd like to give a huge, big

THANK YOU!

Together, we've donated over **\$150,000** to our Defence Charity Partners.

Australian Military Bank values your ongoing contribution of donating your spare change and giving back to the Defence Community.

How can you help give back to the Defence community?
Visit our website at australianmilitarybank.com.au/mra to find out more about our Military Rewards Account.

Supporting the Defence Community

Australian Military Bank
Commander 1st Division Deployable Joint Force Headquarters Cocktail Party.

Queensland Regional Manager Madeleine McGowan (L) and Mobile Lending Manager Mark Fenwick (R) pictured with Major General Jake Ellwood (M) at Commander 1st Division Deployable Joint Force Headquarters Cocktail Party. The event commemorated 118 years of service by the Australian Army.



Australian Military Bank
Townsville DCO Day

Shiann and Regional Manager Michael from North Queensland (pictured with Townsville Mayor Jenny Hill) attended the Townsville Defence Expo over the weekend and met with many members affected by the recent Townsville Floods.



Australian Military Bank
6 ESR Family Day

Personal Banker Jo-Anne and Queensland Regional Manager Madeleine had the pleasure of attending the 6 ESR Family Day at South Ripley over the weekend. The team interacted with many existing and new members as well as their families in what was a great day out.



 **Australian Military Bank**

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