

communiqué

SUMMER ISSUE | NEWSLETTER | JANUARY 2021

100
AIR FORCE CENTENARY 2021



CEO MESSAGE

New Year



DIGITAL WALLETS

have arrived!



MEMBER

in focus



MRA CHARITY IN PROFILE

Mates4Mates



THEN • NOW • ALWAYS

AIRFORCE.GOV.AU/100



Welcome to the January issue of Communiqué!

Happy New Year to all our members and your families! I hope that you enjoyed a safe holiday season with loved ones and for those currently serving away from family and friends we thank you for your service.

I would also like to take this opportunity to thank the Defence personnel who risked their health and safety last year for operation Bushfire Assist and continue to do so for operation COVID-19, your efforts have not gone unnoticed.

Congratulations to the Royal Australian Air Force, who will be reaching their centenary this year on the 31st of March. Members, please visit airforce.gov.au/100 to see how you can join in commemorating this historic moment.

Australian Military Bank is committed to enhancing our service offering for our members. At the end of last year we launched mobile wallets, Apple Pay and Google Pay. Mobile wallets are an easy way to pay in store with your phone and wearables. You can quickly checkout using the devices you carry every day. In the first month of Apple Pay, we are proud to report that our members used the feature over 13,000 times.

In other news, the Australian Government has recently announced 10,000 additional First Home Loan Deposit Scheme (FHLDS) places for new homes, known as the FHLDS (New Homes). The Scheme is designed for those that are looking to build or purchase a newly built home who don't have a 20% deposit to contribute. For more information please visit nhfc.gov.au/what-we-do/fhlds/new-homes.

In this issue, we would like to highlight the success of Mates4Mates' National Appeal Day which helps veterans and their families to find a way forward from service-related injury. Mates4Mates is part of Australian Military Bank's 'cents gifting' program, which has seen over \$221,000 donated to Defence charity partners since 2015.

On behalf of the Bank, I would like to extend my thanks to our members for their partnership over the past unprecedented year, may our bond continue to be fruitful in 2021.

John Brooks
Chair

CEO Message New Year

I would like to thank you, our members, for your continued resilience over the past year, which saw the whole world shift at its core because of COVID-19. We saw our lives change overnight, with lockdowns, quarantines and restrictions. For each trial we faced, members of the ADF were on the front lines protecting Australia.

This volatile time did not impact our commitment to our members, and I am proud of our staff, who were, and continue to be, readily available to support you in a safe manner. We were in fact able to strengthen our relationship with you by enhancing our product and feature offering as we delivered continuous service.

Our first successful virtual 61st Annual General Meeting was held online on the 28th of October 2020. We would like to recognise our members who voiced their feedback and would like to assure them that we take your recommendations sincerely and continue to commit to improving and being innovative company wide.

I would like to highlight an important White Ribbon event we attended on 19th November 2020 at HMAS Penguin. We donated \$1,000 to the Northern Beaches Women's Shelter (NBWS) who assist women in crisis, particularly those who might find themselves homeless due to domestic abuse situations. We walked 52 laps of Middle Head Oval with NBWS at HMAS Penguin to raise awareness of speaking out and acting to prevent violence against women. We strongly admire NBWS for providing women a safe haven and supporting them in the rebuilding of their lives.

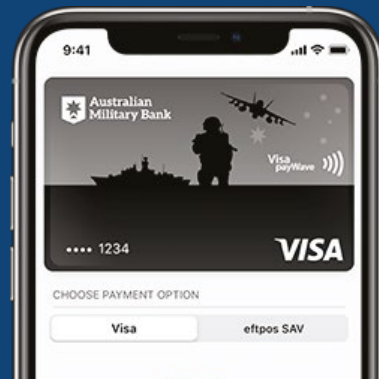
Yours Sincerely,
Darlene Mattis-Wood



*Apple Pay is here.

A safer way to pay

▶ For more information, please visit
australianmilitarybank.com.au/apple-pay



Say hello to *Google Pay™

▶ For more information, please visit
australianmilitarybank.com.au/google-pay



Go walletless. *Samsung Pay is here.

▶ For more information, please visit
australianmilitarybank.com.au/samsung-pay



Member - in focus

24 years ago in November 1996, Glen Fairfoot walked into Kapooka Barracks and signed up to become a member at that time we were known as Australian Defence Credit Union.

Although Mr Fairfoot has left Defence, Australian Military Bank still remains his primary Bank because of the stellar banking relationship he has with our team in Enoggera, who are always willing to assist him with his financial needs.

Pictured is Mr Fairfoot (R) with Mark Fenwick (L), Mobile Banker South East Queensland with an old ADCU Banking Passbook from the former days of banking, where the team would manually write the transaction details into the book.

"I am very proud to be an Australian Military Bank member and supporter, and really enjoy coming into the Enoggera branch to do my banking. I am looking forward to reaching my quarter of a century milestone with the Bank and can't wait to make a special visit to the branch to celebrate with the team".



Military Rewards Charity in Profile: Mates4Mates

MATES4MATES

Here for those
impacted by service.

Mates4Mates recently held their annual National Appeal Day, raising vital funds for veterans and their families. With the support of the community and partners, they raised over \$106,000 which will be used to deliver more than 50 new programs in 2021 targeting issues like depression, addiction, persistent pain and rebuilding relationships.

We know the valuable work Mates4Mates does and decided to get on board to support the National Appeal once again. In November, we raised over \$9,800. Every donation makes such a difference, like it did for Ted and Steve (pictured). They knew of each other while serving in the Australian Army, but it wasn't until they had discharged and met again at Mates4Mates that a strong bond formed.

Three years on, they both volunteer at the Mates4Mates Family Recovery centre café to not only support their own recovery but be a listening ear and helping hand to other veterans impacted by service. "By helping other people, you help yourself. Making a coffee for someone who is having a bad day and having a chat, you can see their spirits lift, and it lifts you up too," Ted said. When asked why people should donate to Mates4Mates, Steve said, "You might save a life. If someone is looking for a reason not to be here, Mates4Mates shows them that life is worth it."

To donate or find out more about the work Mates4Mates do, please visit mates4mates.org.



Supporting the Defence Community



 **Australian
Military Bank**

1300 13 23 28
service@australianmilitarybank.com.au
australianmilitarybank.com.au

*Read our Terms and Conditions for Digital Wallets, before making a decision and consider if it is right for you. Available for eligible cards.
Australian Military Bank Ltd ABN 48 087 649 741 AFSL and Australian Credit Licence Number 237 988.